



November 1, 2016

Dear Billing/Office Manager,

As outlined in the Moda Health Commercial Provider Manual and consistent with the Participating Provider Agreement, Moda Health requires prior authorization to be requested and obtained prior to the date services are rendered.

Effective **January 1, 2017** for all in-network individual, ASO, small, and large group plans, Moda will deny services if required prior authorization is not obtained prior to rendering the service. If a prior authorization is not obtained for in-network services, Moda will deny charges as provider responsibility.

All services which require prior authorization and are denied due to failure to obtain prior authorization may be identified on the Provider Disbursement Register by EXCD codes 134, 135, 20M, UM0 and M21. Please note, this list may be expanded to include additional denial codes in the future.

If you have members that use an out-of-network provider, please be aware that the member is responsible for ensuring that their provider contacts Moda for prior authorization. If prior authorization is required but not obtained for a member seeking services from an out of network provider, the services may be denied and the member may be responsible for the charges.

In special circumstances, Moda Health may allow retroactive reviews of services that require prior authorization when good faith efforts are made to verify Moda coverage or in urgent/emergent circumstances.

A complete list of services that require prior authorization, as well as contact information specific to the service, can be found on our referral and authorization guidelines website at www.modahealth.com/medical/referrals/.

Moda is partnered with MagellanRx to review prior authorization requests for injectable medications administered in an outpatient facility, a patient's home, or a physician's office. Prior authorization requests may be submitted online through MagellanRx's provider portal by visiting magellanrx.com. More information on Moda's injectable medication program can be found at modahealth.com/medical/injectables.

Prior authorization for advanced imaging services must be requested through AIM Specialty Health. AIM Specialty Health by calling 877-291-0513. You may also submit requests online through AIM's interactive online portal found at aimspecialtyhealth.com/marketing/goweb.



modahealth.com

PO Box 40384 Portland, Oregon 97240 | 800-852-5195

More information on Moda's diagnostic imaging services program can be found at www.modahealth.com/medical/imaging.

Questions?

For more information on plan benefits and exclusions, please contact our Customer Service team at 877-605-3229.

Sincerely,

Moda Medical Provider Relations